

DREAM NEWS



Message from the President & CEO



As all the accounts are being closed for Year End in preparation for auditing, we are receiving encouraging signs that we have had a successful year regardless of the downturn in the construction industry.

Our Services Division continues to grow at a steady but sustainable rate with i Pest Control (IPC) securing 47 food outlets for Pest Control services. Well done to all staff concerned!

Our New Year will be very busy with multiple major contracts starting December /January.

So as FY2014 draws to a close, we look forward to the New Year and wish all our companies well in their successful future endeavors.

I trust you find this month's issue interesting and look forward to advising you more of the exciting times in Dream Group in the coming months.

Mr. Jamal Alkooheji
President & CEO

BUSINESS UPDATES

i Pest Control (IPC) New Contracts Won

i Pest Control continues its growth with multiple contracts won with Al Azzam Group (Nando's and Medcafe, etc) to provide pest control service to over 25 store outlets accross Bahrain.



Another contract won by IPC with first class restaurant, YumYum Tree with 22 store outlets.



Congratulations to all concerned!

"Q3-Management Review Meeting"

Dream Group QMS Team conducted its Q3 meeting. The result of Q3 Monthly Service Customer Satisfaction survey by all concerned divisions in relation to the services provided by Finance, HR and Health & Safety department. The average results are as follows:-

Finance Department - 94.08%
HR Department - 92.91%
Health & Safety Dept. - 97.26%

QZS Training about New Cleaning Tools

As part of mobilisation activities for the new contract won by QZS with Bahrain City Centre shopping mall, all Managers have attended a Training for the use of new cleaning tools and applicable cleaning methodology.



The trainer was from Italy whom exclusively visited QZS to provide the training.

QZS – BIA Site Promoting Health and Safety

QZS - BIA Site continue the Health & Safety culture in its working place. This installs an ethic of delivering continuous improvement in a safe working environment for our services to our Clients.

A Safety Award certificate and Cash Bonus is awarded monthly to staff members with "Outstanding Commitment" to Safety standards.

Presentation



October 2014 Winner Mr. Abodha Baram, was presented his certificate by Mr. Narayan, Shrestha and Mr. Ansar Gondal - QZS.

"Dream Group Events"

Awarding of Group Employee of the Month

Group Employee of the Month's Certificate for Appreciation and Cash Bonus was awarded to the winners by our Group General Manager Mr. Len Robey MBE.

Congratulations!

From the CEO, GGM and all Staff,

Keep up the good work!



Bishnu Raj Lal
July 2014 (HQ)



Ramakrishna Pacharla
August 2014 (QZS)



Abbas Osfoor
September 2014 (HR Dep)

Toolbox Talk

KHUH-Safety Signage

BIA-Airside Safety Regulations



EMPLOYEES OF THE MONTH: November 2014

PROTECT SECURITY	: Julius Fernandez
QUICK ZEBRA	: Kedarman Singh Basnet
EXECUTIVE FM	: SankarAthmanathan

GROUP EMPLOYEE OF THE MONTH: November 2014



Congratulations to **Julius Fernandez** from the CEO and GGM for achieving the Group Employee of the Month for Outstanding Services and hard work/dedication in his role as Porter with Protect Security Services – Muharraq, Seef.

COMPANY PROFILE OF THE MONTH



Executive Facility Management (EFM) is one of the Kingdom's leading FM providers in collaboration with our Cleaning Division – QZS, Security Division – PSS, and Maintenance Division – One Call and TEMCO.

The EFM Team uses their extensive experience to organize and supply a complete range of support services to effectively maintain and manage the properties in both public and private sectors.

With EFM, our clients can focus solely on their business, leaving the new care responsibilities safely in our hands.

Services Provided are:

- Fire Systems & Safety
- High Quality Professional Cleaning
- Security Services
- Property Maintenance
- Pool Maintenance
- Grounds Maintenance and Landscaping

Our Clients includes:

- Andalusia Commercial Complex 1 & 2
 - Abdulla Plaza
 - J View Properties
 - EZ Park
 - New Souk Building
 - Salmaniya Pearl Building
 - Abraj Al Lulu
- + Plus various private clients

"We always provide services with Understanding, Knowledge and Focus on Customer Satisfaction"

Contact us:

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Coming Soon!..

- Major New Contracts in the Pipeline